

## COVID-19 PROTOCOLS

Our community has been through a lot over the past few months. While many things have changed, one thing has remained the same – our commitment to the safety of your children and family. **The clinic is currently slowly opening to offer in-clinic treatment sessions on a limited basis.** We have put very specific precautions in place in order to adhere to physical distancing, hygiene, sanitizing surfaces/equipment and face covering in accordance with CDC and State guidelines.

**We will continue to offer teletherapy services.** Many families have used this option while ‘staying at home.’ Therapists and parents have been able to work together to support their children in the home environment and implement home programs that are practical and fun. The involvement and commitment of the parents and the resiliency, flexibility, creativity and joy the children bring to the sessions inspires us to Zoom our way through each day.

**Please review the following procedures for clinic appointments.**

**Pre-screening.** We will continue to ask parent’s COVID-19 related health questions. If you have any of the following systems, we ask that you reschedule your appointment.

- Cough
- Shortness of breath or difficulty breathing
- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Temperature - Feeling feverish or a measured temperature greater than or equal to 100.3 degrees Fahrenheit
- Known close contact with a person who has tested positive for COVID-19

We ask that parents take their child’s temperature prior to their appointment.

We will take the temperature of all patients, parents and employees entering the clinic.

**Limited appointments.** We are adhering to physical distancing guidelines and limiting the number of appointments each hour.

Please respect your appointment time and allow staff time to disinfect between patients.

**Limited capacity.** We are limiting the number of people in the clinic at the same time.

We will ask that only the patient and 1 accompanying caregiver attend the appointment. The chairs in the waiting room have been placed to ensure appropriate physical distancing. There will be chairs in the hallway as well. Please feel free to utilize our conference room, outdoor play area and downstairs lobby. Your child will be ready to be picked up in the hall by the elevators at the end of each session.

**Curbside Drop off and Pickup is available and encouraged.** Call when you arrive and we will meet you at your car.

**Auto charge.** If you are not already set up on auto charge, we encourage you to do so by contacting the office for the form to complete. This will limit physical interaction.

**Hand washing** will be required before, after and at times during sessions of employees and children and those who accompany them.

**Face Masks.** All staff will wear face masks. Caregivers are required to wear face masks at all times in the clinic/building. We would like the children to wear face masks. We will work with each family to get their child comfortable with this 'new normal' and very important aspect of being in public.

**Sneeze guards** will be in place in the reception area and in our conference room.

**Cleaning.** We will continue to frequently clean and disinfect throughout the day with special attention to high-contact areas of the clinic.

We are grateful to all of our families for their patience and support during this challenging time.